

PROMOCHEM SAL is committed to total customer satisfaction through stringent environmental conditions and quality in Product Development, Design, Manufacture, Sales and Delivery of its products produced in PROMOCHEM manufacturing plant.

Products provided by our company will conform to the requirements specified by statutory and regulatory parties such as LIBNOR, and be manufactured under ISO 9001:2015, Good Manufacturing Practices (GMP) and customers' expectations.

Management Responsibility is to provide direct leadership and resources to ensure continued conformance with these requirements.

PROMOCHEM's strive for excellence translates into a set of objectives:

- Maintaining a hygienic environment;
- Ensuring the quality of its products;
- Adhering to ISO 9001:2015 requirements;
- Meeting and exceeding all applicable legal and customer requirements;
- Continuous improvement and update to our Quality Management System through rigorous training of our team;
- Ensuring interactive communication with suppliers, employees, customers and consumers.

This policy and manufacturing process is communicated and under regular review and audit for continual improvement through management commitment and the result of collective effort and commitment from all its team members.

February 24th, 2018
Ali Khalifeh, CEO